

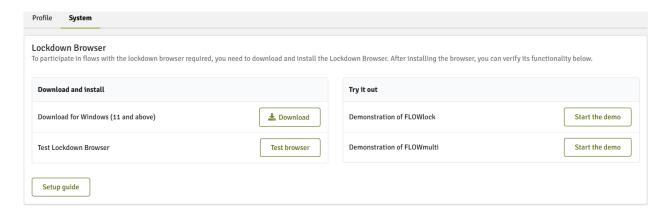
## **FLOWlock exams in WISEflow**

A FLOWlock exam differs from other exams in WISEflow in that they run in a so-called Lockdown browser that acts as a closed exam universe.

When an exam is held in the Lockdown browser, it means that you do not have access to aids or assistance on your computer. You cannot visit websites (unless they have been whitelisted by the study administration), you will not have access to your own drives, nor can you use other programs or communication apps. Access to all of the above will be blocked when the Lockdown browser starts.

<u>BEFORE the exam</u>, all students must make sure that they have installed the newest version of the Lockdown-browser.

Log into WISEflow and then to install the Lockdown-browser on your computer click on 'Edit profile' under your name in the upper right-hand corner. Under 'User Profile', choose 'System' and then choose 'Download'.



Read more about the Installation of the Lockdown browser here: <a href="https://help.wiseflow.net/ser-vice-centre/wiseflow-lockdown-browser-installation-and-testing">https://help.wiseflow.net/ser-vice-centre/wiseflow-lockdown-browser-installation-and-testing</a>. Once you have downloaded the Lockdown browser, we recommend that you do a test run – click on 'Start the flow'. We recommend that you use The Chrome browser for WISEflow.

## **Knowledge base**

You might experience technical problems during the installation of the Lockdown browser, but there is help to be found in the WISEflow knowledge base for many of these issues. You can access the page via this link: <a href="https://help.wiseflow.net/service-centre/participation">https://help.wiseflow.net/service-centre/participation</a>.

## Any additional questions?

If you have any additional questions about WISEflow, please contact your programme secretary.

