



FLOWlock exams in WISEflow

A FLOWlock exam differs from other exams in WISEflow in that they run in a so-called Lockdown browser that acts as a closed exam universe.

When an exam is held in the Lockdown browser, it means that you do not have access to aids or assistance on your computer. You cannot visit websites (unless they have been whitelisted by the study administration), you will not have access to your own drives, nor can you use other programs or communication apps. Access to all of the above will be blocked when the Lockdown browser starts.

BEFORE the exam, all students must make sure that they have installed the newest version of the Lockdown browser.

Log into WISEflow (see how in the document “Digital exams at BAAA – for students”) and then to install the Lockdown browser on your computer click on ‘Edit profile’ under your name in the upper right hand corner. Under ‘Profile Settings’, choose ‘System requirements’ and then choose ‘Download Windows version’ or ‘Download version to Mac’.

Read more about the Installation of the Lockdown browser here:

<https://wiseflow.zendesk.com/hc/en-gb/articles/4405985946898-WISEflow-Lockdown-Browser-Installation-and-Testing>. Once you have downloaded the Lockdown browser, we recommend that you do a test run – click on ‘Start the flow’.

The screenshot shows the 'System requirements' page in WISEflow. At the top, there are navigation tabs: 'Personal information', 'Email', 'Start page', and 'System requirements'. The 'System requirements' tab is selected. The page is divided into two main sections:

- Basic requirements:** This section includes a sub-header 'Basic requirements' and a note: 'In order for WISEflow to run smoothly, you have to use a supported browser.' It contains a table with the following items:

Browser	Chrome 102 ✓
Operating system	Windows ✓
More information	Information about your browser
- Lockdown browser Requirements:** This section includes a sub-header 'Lockdown browser Requirements' and a note: 'To be able to participate in locked down flows, you must download and install the lockdown browser. When the lockdown browser has been installed, you can test that it is functioning correctly below.' It contains two main parts:
 - 1. Download and Install:** This part includes a table with the following items:

Operating system	Supported ✓
For Windows	Download Windows version
Verify lockdown browser	Test browser
More information	Support
 - 2. Try it out:** This part includes two buttons:

Demonstration of FLOWlock	Start the flow
Demonstration of FLOWmulti	Start the flow

You might experience technical problems during the installation of the Lockdown browser, but there is help to be found in the WISEflow knowledge base for many of these issues.

Under 'Profile Settings' and 'System requirements' you can also see whether your system meets the minimum requirements for the Lockdown browser (and WISEflow in General). We recommend that you use The Chrome browser for WISEflow.

Knowledge base

As mentioned, many typical questions concerning WISEflow have already been answered in the Knowledge base. You can access the page via this link: <https://wiseflow.zendesk.com/hc/en-gb/categories/4405644298386-Participation>

Any additional questions?

If you have any additional questions about WISEflow, please contact your programme secretary.

